



October 18, 2007

Ms. Julie Akers
Federal Schedules, Inc.
2325 Dulles Corner Blvd., Suite 410,
Herndon, VA 20171

Dear Ms. Akers (Julie),

On behalf of Mary Ann Mitchell, president of CC-OPS and myself, we would like to take a moment to let you know what a fantastic job Tom McCrary did helping us get our new schedule. We are sure that if it wasn't for Tom's perseverance and hard work, it would have taken significantly longer. Tom obviously knows what he is doing and it shows in both his ability to work with customers like ourselves and his understanding and ability to work with GSA representatives.

We just wanted to give some praise where it is due since that is not done often enough these days. If you have any questions, please feel free to contact me.

Sincerely,
David Hoisch
CC-OPS, Inc.